

# Terms and Conditions

## 1. Accounts

- All accounts are stored in our database and will only be used for the purposes of the website bestinvestment.io.
- Please use a strong password with letters, numbers and special characters to prevent hacking.
- If you lost your cell phone, you can send an email to support@bestinvestment.io to request that your 2FA be removed from your account.

## 2. Purchases

- All purchases are protected thanks to our SSL certificates.
- The purchases you make are added to your purchase balance.
- Any package you buy has a life time of 30 days.
- In case the investments we make do not go as expected and we end up in red numbers, enough to not be able to continue paying daily, we will be forced to modify the plans.
- Please do not borrow, make mortgages or invest savings. This is an investment and nothing is 100% safe.

## 3. Withdrawal

- Withdrawals are automatic when you reach a minimum of 0.0005 BTC in your balance. These are sent at 00:00 Hrs (GMT -5).
- Withdrawals are sent to the bitcoin address that is configured in your profile. There is no option to claims.

## 4. Referrals

- You receive 10% of the deposit of your referral directly to your bitcoin address that you have set, the next day at 00:00 Hrs (GMT -5).
- A user will be your referral, as long as they have registered under your referral link.

## 5. Support

- You can contact us by Live Chat or our email support@bestinvestment.io.
- Our team will answer you as soon as possible; please do not send more than 1 email.